



The Handbook of Global Outsourcing and Offshoring

By *Julia Kotlarsky, Ilan Oshri, Leslie P. Willcocks*

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A revised and updated look at the issues relating to the sourcing of systems and business processes with new thematic case studies, examining the client's and the vendor's involvement in sourcing relationships by putting the emphasis on the capabilities that each side should develop as a result of their interactions with each other.

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