



# Communication Skills in Practice: A Practical Guide for Health Professionals

*By Diana Williams*

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Recent changes in the health service - such as the patients charter and the market forces principle - have highlighted the need for the health professional to have effective communication skills in order to maintain a high quality of service to the client. This book will meet the demands brought about by the changes in role from the student to practitioner through to managerial responsibilities.

Offering practical advice and guidance, it shows how to develop communication skills for the health professional. The book is intended for speech therapists; health visitors; general practitioners; physiotherapists; occupational therapists and other professionals who provide health care.

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## **Communication Skills in Practice: A Practical Guide for Health Professionals** By Diana Williams **Bibliography**

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#### **About the Author**

Diana Williams is a full-time lecturer at The Central School of Speech and Drama. She teaches on the MA in Human Communication and is coordinator for continuing education programmes.

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