



Managing Conflict through Communication (5th Edition)

By Dudley D. Cahn

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Comprehensive and accessible coverage of the study of conflict

Managing Conflict Through Communication helps students approach conflict constructively and learn more positive conflict management and resolution skills.

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Learning Goals

Upon completing this book, readers will be able to:

- *Exercise positive conflict management and resolution skills*
- *Understand why communication is essential to interpersonal relationships*
- *Question the thoughts, feelings, and behaviors about conflict they have experienced in the past*

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